

## Kempton Carr Croft is a large independent firm of Chartered Surveyors and RICS registered valuers.

Established in 1986 Kempton Carr Croft provide property solutions for commercial and residential property and land across London and the Thames Valley.

### The business challenge

The directors at Kempton Carr Croft recognised that as a growing business they required a more strategic approach to their IT function and there was no one in the business with the correct skillset to fill this role.

**Managing Director, Rob Kerrigan** adds “we thought what is our plan? our IT Strategy? – it was all finger in the air”

### The solution

Epoq IT provided **MyCIO**, our virtual IT director service to assist Kempton Carr Croft and plug the gap.

The service included

- A Business IT Assessment which delivered a clear report and presentation to the key stakeholders around the current position of Kempton Carr Croft and aligned this with the business objectives.
- The process delivered both short and long-term plans for Kempton Carr Croft, with clear milestones and actions which means they gain clarity and forecasts they were previously missing.
- Monthly meeting with their dedicated Virtual IT director to discuss the current challenges of the business such as document management, regulatory compliance, business continuity and a targeted Phishing attempt to ensure the correct decisions for the business are made.
- Quarterly business reviews to maintain the plan and give the board clarity to help transform their business through informed business decisions on technology

“ **MyCIO** is working really well for us, giving us clear structure and direction. We inherit Chris as our virtual IT director who understands our business and technology. He wears Kempton Carr Croft colours when he enters the building”

*Rob Kerrigan – Managing Director*

**epoq IT**

Transforming business with technology



#### Our mission

To transform businesses with high quality technology solutions, support and strategic advice through innovation, compliance and expertise.

**For more information and consultation contact us**

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